



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

Bureau régional de services d'Ottawa
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Dec 3, 2013	2013_193150_0031	000838- 13 /000704- 13	Complaint

Licensee/Titulaire de permis

**COUNTY OF RENFREW
9 INTERNATIONAL DRIVE, PEMBROKE, ON, K8A-6W5**

**Long-Term Care Home/Foyer de soins de longue durée
MIRAMICHI LODGE
725 Pembroke Street West, PEMBROKE, ON, K8A-8S6**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs
CAROLE BARIL (150)**

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

**This inspection was conducted on the following date(s): November 18, 19, 20,
2013.**

**During the course of the inspection, the inspector(s) spoke with the
Administrator, Director of Care, Client Program Supervisor, Registered Nurse,
Registered Practical Nurse, Personal Support Worker, Rehabilitation Assistant
and Residents.**

**During the course of the inspection, the inspector(s) reviewed several residents'
health care records, the home's Prevention of Resident Abuse or Neglect
policy/procedure #G-006, revision April 11, 2013, Maxi Sky 600 Ceiling Lift
(ARJO) procedure #N-500B revision May 13/13, observed staff to residents
interactions and residents activities.**

**The following Inspection Protocols were used during this inspection:
Personal Support Services**

Prevention of Abuse, Neglect and Retaliation

There are no findings of Non-Compliance as a result of this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 4th day of December, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs