

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jul 12, 2021	2021_654618_0004	010879-21	Complaint

Licensee/Titulaire de permis

The Re kai Centres
160 Wellesley Street East Toronto ON M4Y 1J2

Long-Term Care Home/Foyer de soins de longue durée

Wellesley Central Place
160 Wellesley Street East Toronto ON M4Y 1J2

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CECILIA FULTON (618)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): Off-site on June 22, and July 9, 2021

The inspection was conducted to inspect intake log #010879-21 related to withholding approval for admission.

During the course of the inspection, the inspector(s) spoke with the Supervisor of Placement, Home and Community Care Support Services, Toronto Central and the Director of Care (DOC) at Wellesley Central Place.

**The following Inspection Protocols were used during this inspection:
Admission and Discharge**

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

1 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 44. Authorization for admission to a home

Specifically failed to comply with the following:

- s. 44. (9) If the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out,**
- (a) the ground or grounds on which the licensee is withholding approval; 2007, c. 8, s. 44. (9).**
 - (b) a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care; 2007, c. 8, s. 44. (9).**
 - (c) an explanation of how the supporting facts justify the decision to withhold approval; and 2007, c. 8, s. 44. (9).**
 - (d) contact information for the Director. 2007, c. 8, s. 44. (9).**

Findings/Faits saillants :

1. The Licensee has failed to ensure that written notice, including a detailed explanation of the supporting facts as they related both to the home and to the applicant's condition and requirements for care and an explanation of how the supporting facts justified the decision to withhold approval, was provided when they withheld approval for admission to residents/applicants #001, #002 and #003.

Review of placement documents identified that the written reason for withholding approval of admission for residents/applicants #001, #002 and #003 was, "resources we have and the need of the other residents in our facility". No explanation of the supporting facts or how the facts justified the decision to withhold approval for admission were provided.

Interview with the DOC confirmed the reason for denial to be accurate and confirmed that it did not meet the detail as required by the Legislation when withholding admission.

Source: Interviews with Wellesley Central Place Director of Care and the Supervisor of Placement, Home and Community Care Support Services Toronto Central. [s. 44. (9)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that if the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care and an explanation of how the supporting facts justify the decision to withhold approval, to be implemented voluntarily.

Issued on this 12th day of July, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.