

Public Report

Report Issue Date: August 26, 2025

Inspection Number: 2025-1442-0005

Inspection Type:

Critical Incident

Follow up

Licensee: The Rekai Centres

Long Term Care Home and City: Wellesley Central Place, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: August 22, 25, 26, 2025.

The following intakes were inspected:

- Intake: #00151014- related to follow-up of Compliance Order (CO) #001 for plan of care;
- Intake: #00147315- related to CIS #2959-000009-25 related to falls with injuries.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:
Order #001 from Inspection #2025-1442-0004 related to FLTCA, 2021, s. 6 (7)

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Transferring and positioning techniques

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

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Toronto, ON, M2M 4K5
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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The licensee has failed to ensure that a Registered Practical Nurse (RPN) utilized safe transferring techniques after a resident sustained a fall. After the RPN's assessment, staff members assisted the resident with transferring. The Director of Care (DOC) and the RPN both stated that given the resident's condition at the time of the fall, a specific transferring technique that would have been the most appropriate and safest method of transferring was not offered to the resident at the time of their fall.

Sources: Policy titled, "Transfers", dated January 2025; Progress notes; Interview with the RPN and the DOC.