



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prevue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
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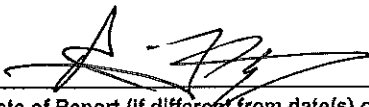
<b>Date of Inspection/Date de l'Inspection</b>	<b>Inspection No/ d'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
02 December 2010	2010_127_9623_02Dec093044	Complaint (H-02774)
<b>Licensee/Titulaire</b>		
The Regional Municipality of Halton, 1151 Bronte Road, Oakville ON L6M 3L1		
<b>Long-Term Care Home/Foyer de soins de longue durée</b>		
Creek Way Village, 5200 Corporate Drive, Burlington ON L7L 7G7		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b>		
Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		
<b>Inspection Summary / Sommaire d'inspection</b>		
<p>The purpose of this inspection was to conduct a complaint inspection.</p> <p>During the course of the inspection, the inspector spoke with the administrator, acting director of care, food services manager, registered staff and housekeeping staff.</p> <p>During the course of the inspection, the inspector undertook a visual inspection of all resident home areas and reviewed e-mails and resident-specific documentation.</p> <p>The following Inspection Protocols were used during this inspection:</p> <ul style="list-style-type: none"> <li>• Accommodation Services – Maintenance</li> <li>• Safe and Secure Home</li> </ul> <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN</p>		



<b>NON-COMPLIANCE / Non-respectés</b>	
<b>Definitions/Définitions</b> WN – Written Notifications/Avi écrit VPC – Voluntary Plan of Correction/Plan de redressement volontaire DR – Director Referral/Régisseur envoyé CO – Compliance Order/Ordres de conformité WAO – Work and Activity Order/Ordres: travaux et activités	
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.  Non-compliance with requirements under the <i>Long-Term Care Homes Act, 2007</i> (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigences prevue le paragraphe 1 de section 152 de les foyers de soins de longue durée.  Non-respect avec les exigences sur le <i>Loi de 2007 les foyers de soins de longue durée</i> à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O. Reg. 79/10, s. 9.1.(i) and (ii):  
 9. Every licensee of a long-term care home shall ensure that the following rules are complied with:  
 1. All doors leading to stairways and the outside of the home must be,  
 (i) kept closed and locked,  
 (ii) equipped with a door access control system that is kept on at all times,

**Findings:**  
 02 December 2010  
  
 The door leading from the dining room/common room in Millcroft resident home area to the outside was unlocked and not alarmed. The door unlocks automatically at a certain time of day and re-locks later in the day. This was to allow unobstructed resident access to the outdoor area.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: _____ Date: _____	 Date of Report (if different from date(s) of inspection).