

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: February 12, 2026

Inspection Number: 2026-1444-0001

Inspection Type:

Critical Incident

Licensee: Parkview Meadows Christian Retirement Village

Long Term Care Home and City: Gardenview Long Term Care Home, Townsend

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 10-12, 2026

The following intake was inspected:

-Intake: #00169642/Critical Incident #2961-000002-26 related to Falls Prevention and Management.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reports re critical incidents

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 115 (3) 4.

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Reports re critical incidents

s. 115 (3) The licensee shall ensure that the Director is informed of the following incidents in the home no later than one business day after the occurrence of the incident, followed by the report required under subsection (5):

4. Subject to subsection (4), an incident that causes an injury to a resident for which the resident is taken to a hospital and that results in a significant change in the resident's health condition.

A resident fell and was sent to hospital with suspected injury. On an identified date, the home became aware that the fall had resulted in a significant change in the resident's health condition, but it was reported to the Director two days later.

Sources: Critical Incident Report, interview with staff.