

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
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Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: August 15, 2025

Inspection Number: 2025-1443-0002

Inspection Type:
Critical Incident

Licensee: Benevolent Society "Heidehof" for the Care of the Aged

Long Term Care Home and City: Heidehof Long Term Care Home, St Catharines

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 12, 13, 15, 2025

The following intake(s) were inspected:

Intake: #00148442/ Critical Incident (CI) #2960-000006-25 related to Falls Prevention and Management

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.