



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection March 10, 2011	Inspection No/ d'inspection 2011-144-9626-10Mar102306	Type of Inspection/Genre d'inspection Critical Incident L-00224
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Licensee/Titulaire
The Corporation of the Municipality of Chatham-Kent, 519 King St. West, Chatham, ON N7M 1G8

Long-Term Care Home/Foyer de soins de longue durée
Riverview Gardens, 519 King Street West, Chatham, ON

Name of Inspector(s)/Nom de l'inspecteur(s)
Carolee Milliner (#144)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident related to injury that resulted in transfer to hospital.

During the course of the inspection, the inspector spoke with one resident, the Administrator, Director of Care, one RN & one RPN.

During the course of the inspection, the inspector reviewed one resident clinical record.

The following Inspection Protocols were used in part or in whole during this inspection:
Pain
Personal Support Services

Findings of Non-Compliance were found during this inspection. The following action was taken:
1 WN

NON- COMPLIANCE / (Non-respectés)



Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O.c.8, s.6(1)(c)
Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,
(1) clear directions to staff and others who provide direct care to the resident.

Findings:

The written plan of care for one resident does not provide clear directions to staff and others providing direct care to the resident as evidenced by the following observations:

1. plan of care does not include goals & interventions related to ongoing assessments of the residents right foot
2. resident MDS related to skin condition identifies resident has two stage one and two stage four wounds; nutritional assessment identifies resident has a stage one and stage three wound.
3. documentation includes a stage one wound is pink and intact; one RPN confirmed the wound is healed; plan of care continues to include goals & intervention related to promotion wound healing at this site.

Inspector ID #: 144

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title: **Date:**

Date of Report: March 11, 2011