



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

London Service Area Office
130 Dufferin Avenue 4th floor
LONDON ON N6A 5R2
Telephone: (519) 873-1200
Facsimile: (519) 873-1300

Bureau régional de services de
London
130 avenue Dufferin 4ème étage
LONDON ON N6A 5R2
Téléphone: (519) 873-1200
Télécopieur: (519) 873-1300

Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jun 23, 2017	2017_605213_0009	002891-15, 005887-16, 005949-16, 006682-16, 007911-16, 010300-16, 014886-16, 017818-16, 019564-16, 021914-16, 028291-16, 029823-16, 030361-16, 030695-16, 031529-16, 032619-16, 033151-16, 034788-16, 035130-16, 000383-17, 002791-17, 004329-17, 007019-17, 008767-17, 009551-17, 009942-17	Critical Incident System

Licensee/Titulaire de permis

THE CORPORATION OF THE MUNICIPALITY OF CHATHAM-KENT
519 King Street West CHATHAM ON N7M 1G8

Long-Term Care Home/Foyer de soins de longue durée

RIVERVIEW GARDENS
519 KING STREET WEST CHATHAM ON N7M 1G8

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

RHONDA KUKOLY (213), ALISON FALKINGHAM (518), CAROLEE MILLINER (144),
DEBRA CHURCHER (670)

Inspection Summary/Résumé de l'inspection



The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): June 12, 13, 14, 15, 16, 19, 2017

This critical incident inspection was completed concurrently while in the home completing several complaint inspections found in inspection #2017_605213_0010.

The following critical incidents were inspected as part of this inspection:

Related to falls:

Log #035130-16, CI #M626-000059-16

Related to medications:

Log #007091-17, CI #M626-000015-17

Log #030695-16, CI #M626-000050-16

Log #031529-16, CI #M626-000051-16

Related to alleged staff to resident abuse:

Log #034788-16, CI #M626-000058-16

Log #014886-16, CI #M626-000021-16

Log #000383-17, CI #M626-000001-17

Log #019564-16, CI #M626-000027-16

Log #010300-16, CI #M626-000018-16

Log #009942-16, CI #M626-000022-17

Related to alleged resident to resident abuse:

Log #005949-16, CI #M626-000007-16

Log #030361-16, CI #M626-000049-16

Log #007911-16, CI #M626-000010-16

Log #021914-16, CI #M626-000032-16

Log #017818-16, CI #M626-000026-16

Log #005887-16, CI #M626-000006-16

Log #002891-16, CI #M626-000002-15

Log #029823-16, CI #M626-000047-16

Log #032619-16, CI #M626-000053-16

Log #028291-16, CI #M626-000043-16



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**Log #002791-17, CI #M626-000005-17
Log #009551-17, CI #M626-000021-17**

Related to alleged neglect:

**Log #008767-17, CI #M626-000020-17
Log #033151-16, CI #M626-000055-16**

Related to an unexpected death:

Log #006682-16, CI #M626-000002-16

During the course of the inspection, the inspector(s) spoke with The Administrator, the Director of Care, Nurse Managers, Registered Nurses, Registered Practical Nurses, Personal Support Workers, residents and family members.

The Inspectors also made observations and reviewed health records, policies and procedures, education records and other relevant documentation.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Hospitalization and Change in Condition

Medication

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 23rd day of June, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.