

Original Public Report

Report Issue Date July 21, 2022
Inspection Number 2022_1621_0002
Inspection Type
 Critical Incident System Complaint Follow-Up Director Order Follow-up
 Proactive Inspection SAO Initiated Post-occupancy
 Other _____

Licensee
The Corporation of the Municipality of Chatham-Kent

Long-Term Care Home and City
Riverview Gardens
Chatham, ON

Lead Inspector
Julie D'Alessandro (739)

Inspector Digital Signature

Additional Inspector(s)
Cassandra Aleksic (689)

INSPECTION SUMMARY

The inspection occurred on the following date(s): July 6, 7, 8, 11, and 12, 2022.

The following intake(s) were inspected:

Log #010856-22/ CIS #M626-000032-22 related to falls prevention and management
Log #011199-22/CIS # M626-000034-22 related to alleged abuse and neglect
Log # 010787-22 (Complaint) related to resident potential discharge from hospital back to LTC Home

The following **Inspection Protocols** were used during this inspection:

- Admission, Absences & Discharge
- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION [WHEN LICENSEE SHALL DISCHARGE]

NC#001 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O. Reg. 246/22 s.158 (4) (b)

The licensee had failed to ensure that a resident was discharged after an absence from the home as required.

A progress note in the resident's chart indicated that the resident left the home on an absence.

During an interview with the Social Worker, they stated that they were not aware of any decision being made related to the resident returning to the home or being discharged.

The Director of Nursing stated that the resident had not been discharged from the home.

Sources: Resident's clinical records, and interviews with the Social Worker and Director of Nursing.

[739]