

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch London Service Area Office 130 Dufferin Ave, 4th Floor London ON N6A 5R2 Telephone: 1-800-663-3775 LondonSAO.moh@ontario.ca

Original Public Report

Report Issue Date Inspection Number Inspection Type	October 20, 2022 2022_1621_0003					
☐ Critical Incident Syste ☐ Proactive Inspection ☐ Other	•	⊠ Follow-Up	☐ Director Order Follow-up☐ Post-occupancy			
Licensee The Corporation of the Municipality of Chatham-Kent						
Long-Term Care Home Riverview Gardens Chatham, ON	e and City					
Lead Inspector Julie D'Alessandro (739	9)		Inspector Digital Signature			
Additional Inspector(s Cassandra Taylor (725) Jennifer Bertolin (74091						

INSPECTION SUMMARY

The inspection occurred on the following date(s): October 18-19, 2022

The following intake(s) were inspected:

- Intake: #00001505 (Follow-up) related to CO #001 from inspection #2022_1621_0001, regarding FLTCA 2021 s. 24(1), duty to protect from abuse, CDD July 22, 2022
- Intake: #00001506 (Follow-up) related to CO #002 from inspection #2022_1621_0001, regarding O.Reg. 79/10 s. 123(b), emergency drug supply, CDD July 22, 2022
- Intake: #00008618 (Complaint) related to Resident's Bill of Rights
- Intake: #00008641 (Complaint) related to Resident's Bill of Rights

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance.

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Legislative Refer	ence	Inspection #	Order #	Inspector (ID) who complied the order		
FLTCA, 2021	s. 24 (1)	2022_1621_0001	001	#739		
O. Reg. 79/10	s. 123 (b)	2022 1621 0001	002	#725		

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control (IPAC)



Inspection Report under the Fixing Long-Term Care Act, 2021

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- Medication Management
- Prevention of Abuse and Neglect
- Residents' Rights and Choices

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.