

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: July 31, 2024

Inspection Number: 2024-1621-0003

Inspection Type:

Complaint

Critical Incident

Licensee: The Corporation of the Municipality of Chatham-Kent

Long Term Care Home and City: Riverview Gardens, Chatham

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 22, 23, and 29, 2024

The inspection occurred offsite on the following date(s): July 24 and 26, 2024

The following intake(s) were inspected:

- Intake: #00119598- Complaint related to Resident Bill of Rights
- Intake: #00120673/CI #M626-000056-24 - related to falls prevention and management

Related to alleged resident to resident abuse:

- Intake: #00115137/CI #M626-000036-24
- Intake: #00115141/CI #M626-000037-24
- Intake: #00115301/CI #M626-000039-24
- Intake: #00116622/CI #M626-000042-24
- Intake: #00118873/CI #M626-000052-24
- Intake: #00120589/CI #M626-000055-24

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The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect
- Residents' Rights and Choices
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.