

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: August 21, 2025

Inspection Number: 2025-1621-0006

Inspection Type:

Complaint
Critical Incident

Licensee: The Corporation of the Municipality of Chatham-Kent

Long Term Care Home and City: Riverview Gardens, Chatham

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: August 13 - 15, 20 - 21, 2025.

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The following intakes were inspected:

- Intake: #00154941 - complaint relating to skin and wound care
- Intake: #00155017 / Critical Incident #M626-000076-25 - relating to medication management

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Medication Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Administration of drugs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (1)

Administration of drugs

s. 140 (1) Every licensee of a long-term care home shall ensure that no drug is used by or administered to a resident in the home unless the drug has been prescribed for the resident. O. Reg. 246/22, s. 140 (1).

The licensee failed to ensure that no drug was administered to a resident, unless it was prescribed to the resident. A resident was administered incorrect medications, requiring the resident to be transferred to the hospital.

Sources: interviews with staff, review of Medication Incident Report, review of the resident's clinical records