

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
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Telephone: (800) 663-3775

Public Report

Report Issue Date: November 21, 2025

Inspection Number: 2025-1621-0009

Inspection Type:
Critical Incident

Licensee: The Corporation of the Municipality of Chatham-Kent

Long Term Care Home and City: Riverview Gardens, Chatham

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 14, 17, 18, 19, 21, 2025.

The following intake(s) were inspected:

- Intake: #00158852 - M626-000092-25 - Fall of a resident
- Intake: #00159472 - M626-000096-25 - Resident to resident abuse
- Intake: #00160668 - M626-000097-25 - Enteric Outbreak
- Intake: #00161429 - M626-000098-25 - Fall of a resident
- Intake: #00161714 - M626-000099-25 - Enteric Outbreak

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.