

Inspection Report under the Fixing Long-Term Care Act, 2021

**Ministry of Long-Term Care** Long-Term Care Operations Division Long-Term Care Inspections Branch Ottawa Service Area Office 347 Preston Street, Suite 420 Ottawa ON K1S 3J4 Telephone: 1-877-779-5559 OttawaSAO.moh@ontario.ca

## **Original Public Report**

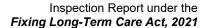
Report Issue Date	May 4, 2022	
Inspection Number	2022_1620_0001	
Inspection Type		
□ Critical Incident System     □ Critical Incident Sy	em ⊠ Complaint □ Follow-Up	□ Director Order Follow-up
☐ Proactive Inspection	□ SAO Initiated	□ Post-occupancy
☐ Other		_
Licensee County of Lennox and Addington 97 Thomas Street East, Napanee, ON, K7R4B9  Long-Term Care Home and City The John M. Parrott Centre Napanee, Ontario  Lead Inspector Darlene Murphy (103)		Inspector Digital Signature

## **INSPECTION SUMMARY**

The inspection occurred on the following date(s): April 25-29, May 2, 2022.

The following intake(s) were inspected:

- Intake # 000664-22 (CIS # M625-000002-22), Intake # 002813-22 (CIS # M625-000009-22),
   Intake # 003126-22 (CIS # M625-000006-22), and Intake # 005534-22 (CIS # M625-000015-22) related to resident falls,
- Intake # 001972-22 (CIS # M625-000007-22) related to an alleged resident to resident abuse.
- Intake # 002935-22 (Complaint) related to resident care.





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The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Responsive Behaviours

## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.