

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: June 5, 2023

Inspection Number: 2023-1620-0006

Inspection Type:

Complaint
Critical Incident System

Licensee: County of Lennox and Addington

Long Term Care Home and City: The John M. Parrott Centre, Napanee

Lead Inspector

Carrie Deline (740788)

Inspector Digital Signature

Additional Inspector(s)

Erica McFadyen (740804)

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 29 - June 1, 2023

The following intake(s) were inspected:

- Intake: #00018454 - CIR # M625-000003-23 Resident fall with injury.
- Intake: #00021921 - Complaint regarding resident care and services.
- Intake: #00084938 - CIR # M625-000025-23- Resident to resident alleged abuse resulting in injury.
- Intake: #00084977 - CIR # M625-000026-23 - Resident to resident alleged abuse resulting in injury.
- Intake: #00086000 - CIR # M625-000030-23 - Resident fall with injury.
- Intake: #00087257 - CIR # M625-000032-23 - Resident fall with injury.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Reporting and Complaints
- Falls Prevention and Management



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.