

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

Report Issue Date: July 17, 2024

Inspection Number: 2024-1620-0003

Inspection Type:  
Critical Incident

Licensee: County of Lennox and Addington

Long Term Care Home and City: The John M. Parrott Centre, Napanee

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 15 - 17, 2024

The following intake(s) were inspected:

- Intake: #00118334 - CI #M625-000040-24 - Fall of resident with injury
- Intake: #00118504 - CI#M625-000042-24 - Fall of resident with injury

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control  
Falls Prevention and Management

## INSPECTION RESULTS

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## WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (9) 1.

Plan of care

s. 6 (9) The licensee shall ensure that the following are documented:

1. The provision of the care set out in the plan of care.

The licensee has failed to ensure that staff completed documentation for a resident as specified in their plan of care on a specified day in June 2024.

Sources: Review of resident's June 2024 documentation, and an interview with the Manager of Nursing  
[740787]

The licensee has failed to ensure that staff completed documentation for a resident as specified in their plan of care on two specified days in June 2024.

Sources: Review of resident's June 2024 documentation, and an interview with the Manager of Nursing  
[740787]