

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** April 30, 2025

**Inspection Number:** 2025-1620-0003

**Inspection Type:**

Critical Incident

**Licensee:** County of Lennox and Addington

**Long Term Care Home and City:** The John M. Parrott Centre, Napanee

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 24, 25, 29, 30, 2025

The following intake(s) were inspected:

- Intake: #00141469 - CIR #M625-000021-25- A fall of a resident resulting in an injury.
- Intake: #00143495 - CIR #M625-000025-25 - Alleged staff to resident abuse.
- Intake: #00144967 - CIR #M625-000027-25 - Alleged neglect of a resident by staff.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect  
Falls Prevention and Management

## INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.