

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: June 25, 2025

Inspection Number: 2025-1620-0004

Inspection Type:

Complaint
Critical Incident

Licensee: County of Lennox and Addington

Long Term Care Home and City: The John M. Parrott Centre, Napanee

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 18, 19, 20, 24, 25, 2025

The following intake(s) were inspected:

- Intake: #00147714 - CIR #M625-000031-25- Alleged resident to resident abuse.
- Intake: #00147919 - CIR #M625-000032-25- Fall of a resident resulting in an injury.
- Intake: #00148584 - A complaint with concerns regarding fall prevention measures.
- Intake: #00148610 - CIR #M625-000033-25- Alleged staff to resident abuse.
- Intake: #00149758 - CIR #M625-000035-25- Alleged resident to resident abuse.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

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Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.