

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

**Public Report**

**Report Issue Date:** April 28, 2026

**Inspection Number:** 2026-1620-0002

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** County of Lennox and Addington

**Long Term Care Home and City:** The John M. Parrott Centre, Napanee

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): April 20 - 23, and 27 - 28, 2026

The following intake(s) were inspected:

- Intake: #00173847 - Complaint regarding administration of medication
- Intake: #00175155 - CI #M625-000016-26 - Alleged abuse of residents by a staff member
- Intake: #00176258 - CI #M625-000019-26 - Fall of a resident resulting in injury

The following **Inspection Protocols** were used during this inspection:

- Medication Management
- Prevention of Abuse and Neglect
- Falls Prevention and Management

**INSPECTION RESULTS**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.