

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: January 9, 2025

Inspection Number: 2025-1445-0001

Inspection Type:

Critical Incident

Licensee: CVH (No. 9) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Southbridge Pinewood, Thunder Bay

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 7-9, 2025

The following intake(s) were inspected:

- Intake: #00130264: Alleged physical abuse of a resident by a resident.
- Intake: #00132254: Fall of a resident resulting in injury.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Responsive Behaviours
- Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Duty of licensee to comply with plan

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee failed to ensure that a resident had a device in place, as set out in their plan of care.

Sources: Observations; Review of a resident's care plan; and Interviews with staff.