

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: October 24, 2025

Inspection Number: 2025-1445-0004

Inspection Type:
Complaint

Licensee: CVH (No. 9) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Southbridge Pinewood, Thunder Bay

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 6-8, 22, 2025

The inspection occurred offsite on the following date(s): October 20, 22-24, 2025

The following intake(s) were inspected:

- An intake related to a complaint of alleged abuse of a resident.
- An intake related to a complaint of alleged improper care of resident.

The following **Inspection Protocols** were used during this inspection:

Contenance Care
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Required programs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 53 (1) 2.

Required programs

s. 53 (1) Every licensee of a long-term care home shall ensure that the following interdisciplinary programs are developed and implemented in the home:

2. A skin and wound care program to promote skin integrity, prevent the development of wounds and pressure injuries, and provide effective skin and wound care

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interventions.

The licensee failed to comply with the home's wound management policy related to the completion of assessments, included in the required skin and wound care program in the home, for a resident.

In accordance with O. Reg 246/22 s. 11 (1) (b), the licensee is required to ensure that written policies and protocols were developed for the skin and wound care program and ensure they were complied with.

Specifically, staff did not comply with the home's skin and wound care policy when they did not complete a required assessment upon discovery of a new skin impairment for a resident.

Sources: Review of a resident's progress notes, home specific policies for skin and wound care, and an assessment; and an interview with the Director of Nursing Care.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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