

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: September 22, 2025

Inspection Number: 2025-1446-0004

Inspection Type:

Critical Incident
Follow up

Licensee: Edgewater Gardens Long-Term Care Centre

Long Term Care Home and City: Edgewater Gardens Long Term Care Centre,
Dunnville

INSPECTION SUMMARY

The inspection occurred on-site on the following dates: September 15-18, 22, 2025.

The following intakes were inspected:

- Intake 00150285 was follow-up #1 for CO #001 / 2025-1446-0003, O. Reg. 246/22 s. 34 (1) 3. General Requirements, CDD August 29, 2025
- Intake 00152765/ Critical Incident (CI) 2963-000009-25 was related to outbreak management

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1446-0003 related to O. Reg. 246/22, s. 34 (1) 3.

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The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Housekeeping

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 93 (2) (b) (iii)

Housekeeping

s. 93 (2) As part of the organized program of housekeeping under clause 19 (1) (a) of the Act, the licensee shall ensure that procedures are developed and implemented for,

(b) cleaning and disinfection of the following in accordance with manufacturer's specifications and using, at a minimum, a low level disinfectant in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices:

(iii) contact surfaces;

The licensee failed to ensure disinfection of contact surfaces was conducted in accordance with manufacturer's specifications when the low-level disinfectant used in the home was expired. Observations of housekeeping supply rooms on the two resident home areas identified two expired bottles of disinfectant concentrate in use. The home was not in a suspected or confirmed outbreak at the time of the inspection.

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Sources: Housekeeping supply room observations, disinfectant label review, routine cleaning policy and procedure, interviews with product manufacturer, management and staff.