

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: October 30, 2025

Inspection Number: 2025-1446-0005

Inspection Type:

Critical Incident

Licensee: Edgewater Gardens Long-Term Care Centre

Long Term Care Home and City: Edgewater Gardens Long Term Care Centre,
Dunnville

INSPECTION SUMMARY

The inspection occurred on-site on the following dates: October 21-23, 27-29, 2025.

The following critical incident (CI) intake was inspected:

- Intake 00155443/ CI 2963-000011-25 was related to falls prevention and management

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management

Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (1) (a)

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(a) the planned care for the resident;

The licensee failed to ensure a resident's written plan of care set out planned care related to a specified intervention, which was to be in place following an injury sustained from a fall.

A) There was a delay in implementing the intervention after it was ordered to be in place.

B) The plan of care was not updated to include specific direction related to the specified intervention.

Sources: Resident clinical records, interview with staff.

WRITTEN NOTIFICATION: Documentation

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (9) 1.

Plan of care

s. 6 (9) The licensee shall ensure that the following are documented:

1. The provision of the care set out in the plan of care.

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The licensee failed to ensure the provision of a fall intervention set out in a resident's plan of care was documented on multiple dates and shifts in August 2025.

Sources: Resident clinical records, interviews with staff.