

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Original Public Report**

<b>Report Issue Date:</b> September 16, 2024	
<b>Inspection Number:</b> 2024-1622-0004	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> The Corporation of the County of Middlesex	
<b>Long Term Care Home and City:</b> Strathmere Lodge, Strathroy	
<b>Lead Inspector</b> Clare Hoevenaars (000834)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Henry Otoo (000753)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date: September 12, 2024

The following intake was inspected:

- Intake: #00123153/Critical Incident (CI) #M627-000015-24 - related to infection prevention and control

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: CMOH and MOH

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 272**

CMOH and MOH

s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

The Licensee has failed to ensure that Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings issued by the Ministry of Health Effective: April 2024 was followed in the home. In accordance with these recommendations the Licensee was required to ensure that Alcohol-based hand rubs (ABHR) must not be expired.

During an observation, ABHR was observed to be expired in a resident room.

In an interview, IPAC lead acknowledged it was the expectation that the expired ABHR be replaced.

There was risk to the residents and staff of potential transmission of micro-organisms when the home used expired ABHR product.

**Sources:** observation in resident room and interview with IPAC lead.