

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** June 26, 2025

**Inspection Number:** 2025-1622-0004

**Inspection Type:**

Complaint

Critical Incident

**Licensee:** The Corporation of the County of Middlesex

**Long Term Care Home and City:** Strathmere Lodge, Strathroy

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 24, 25, 26, 2025

The following intake(s) were inspected:

- Intake #00149199 / Critical Incident #627-000008-25 Injury to resident of unknown origin.
- Intake #00150186 Anonymous complaint regarding Registered Nurse Staffing.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Staffing, Training and Care Standards



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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: 24-hour nursing care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 11 (3)**

Nursing and personal support services

s. 11 (3) Every licensee of a long-term care home shall ensure that at least one registered nurse who is both an employee of the licensee and a member of the regular nursing staff of the home is on duty and present in the home at all times, except as provided for in the regulations.

The licensee failed to ensure that there was a registered nurse present in the home during a night shift.

**Sources:** Record review of schedule and staff interview.