



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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5700 Yonge Street 5th Floor  
TORONTO ON M2M 4K5  
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5700 rue Yonge 5e étage  
TORONTO ON M2M 4K5  
Téléphone: (416) 325-9660  
Télécopieur: (416) 327-4486

**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
May 13, 2016	2016_340566_0009	001412-16	Complaint

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**Licensee/Titulaire de permis**

VILLA COLOMBO SENIORS CENTRE (VAUGHAN) INC.  
10443 HIGHWAY 27, KLEINBURG VAUGHAN ON L0J 1C0

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**Long-Term Care Home/Foyer de soins de longue durée**

VILLA COLOMBO SENIORS CENTRE  
10443 HIGHWAY 27, KLEINBURG VAUGHAN ON L0J 1C0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ARIEL JONES (566)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): April 5, 7, 8, 11, 12, 13, 14, 18, and May 13, 2016.**

**This inspection was conducted on-site concurrently with intake #005099-16.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, director of care (DOC), registered dietitian, speech-language pathologist, registered nursing staff, personal support workers (PSW), dietary aide, a resident, residents' family members, and the complainant.**

**During the course of the inspection, the inspector reviewed audio recordings supplied by the complainant, reviewed relevant email correspondence, additional documents relevant to inspection #010860-15, resident health care records and home records, relevant home policies and procedures, and conducted observations of staff to resident interactions, family to resident interactions, and the provision of resident care.**

**The following Inspection Protocols were used during this inspection:**

**Dignity, Choice and Privacy  
Nutrition and Hydration  
Personal Support Services**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 13th day of May, 2016

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**