

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: May 30, 2025

Inspection Number: 2025-1450-0003

Inspection Type:

Complaint
Follow up

Licensee: The Ontario Mission of the Deaf

Long Term Care Home and City: Bob Rumball Home for The Deaf, Barrie

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 27-30, 2025.

The following intake(s) were inspected:

- Intake: #00142474 - Follow-up Compliance Order #001 - FLTCA, 2021 - s. 24 (1) Duty to Protect
- Intake: #00143887 – Concern related to medication management and personal support services.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1450-0002 related to FLTCA, 2021, s. 24 (1)

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Medication Management

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Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Medication Management System

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 123 (3) (a)

Medication management system

s. 123 (3) The written policies and protocols must be,

(a) developed, implemented, evaluated and updated in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices; and

The licensee failed to ensure that their medication management policy related to medication administration was implemented.

A resident was administered their scheduled medications greater than one hour late during the inspection, and for multiple dates throughout the month.

Sources: A resident's clinical records, observations during inspection, Medication Admin Audit Report, Medication Administration Policy (RES-IV-84 Jan 2019), and interview with Administrator.