



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 11, 2016	2016_243634_0010	033421-15	Critical Incident System

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**Licensee/Titulaire de permis**

THE WOMEN'S CHRISTIAN ASSOCIATION OF LONDON  
2022 Kains Road LONDON ON N6A 0A8

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**Long-Term Care Home/Foyer de soins de longue durée**

McCORMICK HOME  
2022 Kains Road LONDON ON N6K 0A8

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ADAM CANN (634)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): June 22, and 23 2016.**

**The following intake was completed within this critical incident inspection:  
Log # 033421-15, C.I. # 2965-000028-15 related to verbal abuse**

**The following intakes were inspected at the same time as this inspection and can be found in a separate report:**

**Log # 034801-15, I.L. 42052-LO related to continence care, verbal abuse  
Log # 017984-16, I.L. 45004-LO related to continence care, verbal abuse**

**During the course of the inspection, the inspector(s) spoke with Director of Resident Care, Administrator, one Environmental Services Supervisor, two Personal Support Workers (PSWs), one Registered Practical Nurse (RPN), one External Service Supervisor, one resident, one family member.**

**The inspector also reviewed the resident's clinical health records, policies, and conducted observations.**

**The following Inspection Protocols were used during this inspection:  
Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<b>Legend</b>	<b>Legendé</b>
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 11th day of July, 2016

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**