



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance  
Division**

**Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
performance du système de santé**  
**Direction de l'amélioration de la performance et de la  
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**Public Copy/Copie du public**

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Mar 12, 14, 15, 16, 21, 22, 2012	2012_078202_0002	Complaint

**Licensee/Titulaire de permis**

THE MENNONITE HOME ASSOCIATION OF YORK COUNTY  
123 Weldon Road, Stouffville, ON, L4A-0G8

**Long-Term Care Home/Foyer de soins de longue durée**

PARKVIEW HOME LONG-TERM CARE  
123 Weldon Road, Stouffville, ON, L4A-0G8

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

VALERIE JOHNSTON (202)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, Assistant Administrator/Resident Care, Director, Property & Environmental Services, Maintenance Shop Personnel, Unit Clerk, Registered Staff, Housekeeping Staff, and Personal Support Workers

During the course of the inspection, the inspector(s) observed the provision of resident care, housekeeping carts, storage rooms, medication rooms, resident rooms and reviewed resident clinical records

The following Inspection Protocols were used during this inspection:

Accommodation Services - Housekeeping

Personal Support Services

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



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**Legend**

WN – Written Notification

VPC – Voluntary Plan of Correction

DR – Director Referral

CO – Compliance Order

WAO – Work and Activity Order

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

**Legendé**

WN – Avis écrit

VPC – Plan de redressement volontaire

DR – Aiguillage au directeur

CO – Ordre de conformité

WAO – Ordres : travaux et activités

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 22nd day of March, 2012

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**