



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Oct 13, 2017	2017_626501_0019	023137-17	Resident Quality Inspection

Licensee/Titulaire de permis

BROADVIEW FOUNDATION
3555 DANFORTH AVENUE TORONTO ON M1L 1E3

Long-Term Care Home/Foyer de soins de longue durée

CHESTER VILLAGE
3555 DANFORTH AVENUE TORONTO ON M1L 1E3

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SUSAN SEMEREDY (501), NATALIE MOLIN (652), SARAH KENNEDY (605)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Resident Quality Inspection.

This inspection was conducted on the following date(s): October 3, 4, 5, 6, 10, 11 and 12, 2017.

During the inspection the following intakes were inspected:

Intake # 007172-17 (Critical Incident Report #2970-000005-17), #015807-17 (Critical Incident Report #2970-000010-17) and #020249-17 (Critical Incident Report #2970-000011-17) related to falls prevention and management.

During the course of the inspection, the inspector(s) spoke with the Chief Executive Officer, Director of Care, Assistant Director of Care, Registered Nurses, Registered Practical Nurses, Registered Physiotherapist, Personal Support Workers, Housekeepers, residents, Substitute Decision Makers, and family members.

During the course of the inspection the inspectors observed the provision of care, resident to resident interactions, staff to resident interactions, reviewed medical records, and relevant policies and procedures.

The following Inspection Protocols were used during this inspection:

Contenance Care and Bowel Management

Falls Prevention

Infection Prevention and Control

Medication

Minimizing of Restraining

Skin and Wound Care

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 13th day of October, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.