

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: October 6, 2025

Inspection Number: 2025-1453-0005

Inspection Type:
Critical Incident

Licensee: Broadview Foundation

Long Term Care Home and City: Chester Village, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 25, 26, 2025 and October 1-3, and 6, 2025.

The following intake(s) were inspected in this Critical Incident (CI) inspection: - Intake: #00155724/ CI #2970-000022-25, and intake: #00157405/ CI #2970-000023-25 were related to Fall Prevention and Management.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in the plan of care was provided to a resident as specified in the plan.

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A resident fell while attempting to ambulate using a mobility aid device and sustained an injury. The resident required staff supervision and monitoring when ambulating; however, no staff were monitoring them at the time of the incident.

Sources: Review of the video surveillance of the incident, interview with the Director of Care (DOC).