

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: October 31, 2024

Inspection Number: 2024-1623-0003

Inspection Type:
Critical Incident

Licensee: The Corporation of the City of St. Thomas

Long Term Care Home and City: Valleyview Home, St Thomas

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 21-23, 2024 and October 25, 2024.

The inspection occurred offsite on the following date(s): October 24, 2024.

The following intake(s) were inspected:

- Intake: #00126837/CI#M628-000021-24 - related to an outbreak.
- Intake: #00128693/CI#M628-000022-24 - related to a fall with injury.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Pain Management
Falls Prevention and Management

INSPECTION RESULTS

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Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: FLTCA, 2021, s. 6 (1) (c)

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(c) clear directions to staff and others who provide direct care to the resident; and

Rationale and Summary

A resident's care plan had indicated that the resident was to be transferred with specific assistance.

Signage was observed in the resident's room indicating a different type of transfer method.

Direct care and registered staff were aware of the correct type of transfer method for the resident.

A registered staff member confirmed that signage in the resident's room was incorrect and replaced the signage with a new one indicating the correct transfer method.

Sources: Observation, Resident's clinical records, Interview with direct care staff.



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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Date Remedy Implemented: October 22, 2024



**Inspection Report Under the
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