

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: February 13, 2026

Inspection Number: 2026-1623-0002

Inspection Type:

Proactive Compliance Inspection

Licensee: The Corporation of the City of St. Thomas

Long Term Care Home and City: Valleyview Home, St Thomas

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 11, 12, 13, 2026

The following intake(s) were inspected:

- Intake: #00168728 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Continence Care
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Doors in the Home

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 12 (1) 3.

Doors in a home

s. 12 (1) Every licensee of a long-term care home shall ensure that the following rules are complied with:

3. All doors leading to non-residential areas must be equipped with locks to restrict unsupervised access to those areas by residents, and those doors must be kept closed and locked when they are not being supervised by staff.

The home did not ensure that doors leading to non-residential areas were kept closed and locked when unsupervised. On February 11, 2026, several soiled utility rooms and soiled cart storage rooms were found unsecured in multiple home areas.

Sources: Observation