

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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Téléphone: (888) 432-7901  
Télécopieur: (519) 885-2015

**Public Copy/Copie du rapport public**

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| <b>Report Date(s) /<br/>Date(s) du Rapport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>No de registre</b>   | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|--|---|-------------------------------------|--|
| Nov 5, 2020                                    | 2020_798738_0028                              | 013127-20, 013435-<br>20, 017027-20 | Critical Incident<br>System                        |

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**Licensee/Titulaire de permis**

Corporation of the County of Wellington  
74 Woolwich Street GUELPH ON N1H 3T9

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**Long-Term Care Home/Foyer de soins de longue durée**

Wellington Terrace Long-Term Care Home  
474 Wellington Road 18 FERGUS ON N1M 0A1

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

AMANDA OWEN (738)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): October 26 to October 29, 2020.**

**The following intakes were completed during this Critical Incident (CI) System inspection:**

- Log #017027-20/CI #M629-000017-20, related to responsive behaviours**
- Log #013435-20/CI #M629-000011-20 and Log #013127-20/CI #M629-000009-20, related to falls prevention and management**

**During the course of the inspection, the inspector(s) spoke with the Assistant Administrator, Director of Care, Resident Care Manager/Falls Lead, Scheduling Clerk, RAI-MDS backup and documentation support nurse, Registered Practical Nurses, Personal Support Workers, Behavioural Support Ontario Leads, and residents.**

**The inspector also toured the home, observed care provision and completed record reviews.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Prevention of Abuse, Neglect and Retaliation**

**Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

|   |  |
|---|--|
| <p>Legend</p> <p>WN – Written Notification<br/>VPC – Voluntary Plan of Correction<br/>DR – Director Referral<br/>CO – Compliance Order<br/>WAO – Work and Activity Order</p>  | <p>Légende</p> <p>WN – Avis écrit<br/>VPC – Plan de redressement volontaire<br/>DR – Aiguillage au directeur<br/>CO – Ordre de conformité<br/>WAO – Ordres : travaux et activités</p>  |
| <p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p> | <p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p> |

**Issued on this 5th day of November, 2020**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**