

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: April 9, 2026

Inspection Number: 2026-1624-0002

Inspection Type:
Proactive Compliance Inspection

Licensee: Corporation of the County of Wellington

Long Term Care Home and City: Wellington Terrace Long-Term Care Home,
Fergus

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 7-9, 2026

The following intake(s) were inspected:

-Intake: #00174795 - Proactive Compliance Inspection - Generator Initiative

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Maintenance services

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 96 (1) (b)

Maintenance services

s. 96 (1) As part of the organized program of maintenance services under clause 19 (1) (c) of the Act, every licensee of a long-term care home shall ensure that,
(b) there are schedules and procedures in place for routine, preventive and remedial maintenance.

The home did not have a written maintenance procedure or schedule developed for

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their generator. The home was also required to conduct weekly inspections of the generator which were not completed.

Sources: Interview with a staff member, the home's generator service agreement.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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