



**Ministry of Health and Long-Term Care**

**Ministère de la Santé et des Soins de longue durée**

**Inspection Report under the Long-Term Care Homes Act, 2007**

**Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée**

**Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch**

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**Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité**

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 5, 2014	2014_260521_0006	L-000059-14	Complaint

**Licensee/Titulaire de permis**

COUNTY OF OXFORD  
300 Juliana Drive, WOODSTOCK, ON, N4V-0A1

**Long-Term Care Home/Foyer de soins de longue durée**

WOODINGFORD LODGE - WOODSTOCK  
300 Juliana Drive, WOODSTOCK, ON, N4V-0A1

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

REBECCA DEWITTE (521)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): January 15, 2014**

**During the course of the inspection, the inspector(s) spoke with the Administrator, 2 Registered Practical Nurses, 2 family members and 4 residents.**

**During the course of the inspection, the inspector(s) took the temperatures of 2 dining rooms, 2 halls, 3 resident bedrooms.**

**The following Inspection Protocols were used during this inspection:  
Safe and Secure Home**

**Findings of Non-Compliance were found during this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>



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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 21. Every licensee of a long-term care home shall ensure that the home is maintained at a minimum temperature of 22 degrees Celsius. O. Reg. 79/10, s. 21.**

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**Findings/Faits saillants :**

1. The licensee of a long-term care home failed to ensure that the home was maintained at a minimum temperature of 22 degrees Celsius.  
This was evidenced by temperature readings in the home.

Using a room thermometer the temperatures read:

A) Dining room A was measured at a temperature of 18.3 Celsius. Hall A was measured at a temperature of 20.5 Celsius.

B) Dining room B was measured at a temperature of 19.8 Celsius and hall B was measured at 20.2 Celsius.

C) C Floor - Resident 001 bedroom 20.8 Celsius, Bathroom 20.9 Celsius  
Resident 002 bedroom 21.5 Celsius  
Resident 003 bedroom - 21.0 Celsius

The temperatures were verified by staff and family members of residents who have stated the home has been cold in the evenings and mornings for nine years. [s. 21.]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the home is maintained at a minimum temperature of 22 degrees Celsius, to be implemented voluntarily.***

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Issued on this 5th day of March, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

REBECCA DEWITTE