



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
February 23, 2011	2011-190-2972-23Feb105155	Complaint L-00172

Licensee/Titulaire

Revera Long Term Care Inc., 55 Standish Court, 8th Floor, Mississauga, ON L5R 4B2

Long-Term Care Home/Foyer de soins de longue durée

Riverside Place, 3181 Meadowbrook Lane, Windsor, ON N8T 0A4

Name of Inspector/Nom de l'inspecteur

Sandra Fysh #190

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to care and services.

During the course of the inspection, the inspector spoke with the Administrator, the Director of Care, Registered Nurse, Personal Support Workers and Family.

During the course of the inspection, the inspector reviewed the clinical records of one resident, observed the room and common area of one resident.

The following Inspection Protocols were used during this inspection:

- Contenance Care and Bowel Management Inspection Protocol
- Skin and Wound Care Inspection Protocol

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

- WN – Written Notifications/Avis écrit
- VPC – Voluntary Plan of Correction/Plan de redressement volontaire
- DR – Director Referral/Régleur envoyé
- CO – Compliance Order/Ordres de conformité
- WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le Loi de 2007 les foyers de soins de longue durée à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA,2007,S.O.2007,c.8,s.6(1)(c) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, (c) clear directions to staff and others who provide direct care to the resident.

Findings:

1. A Head to Toe Assessment completed on January 28, 2011 identifies two pressure ulcers. The plan of care does not describe the current wounds, or provide direction to staff regarding the care and treatment being provided for these wounds.
2. The progress notes document issues related to a specific treatment. The plan of care does not outline interventions to assist with providing care for this treatment.

Inspector ID #: #190

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report: (if different from date(s) of inspection).

Andrew Fyfe
Nov 14, 2011