

Original Public Report

Report Issue Date	June 27, 2022		
Inspection Number	[2022_1455_0001]		
Inspection Type			
<input checked="" type="checkbox"/> Critical Incident System	<input checked="" type="checkbox"/> Complaint	<input type="checkbox"/> Follow-Up	<input type="checkbox"/> Director Order Follow-up
<input type="checkbox"/> Proactive Inspection	<input type="checkbox"/> SAO Initiated		<input type="checkbox"/> Post-occupancy
<input type="checkbox"/> Other	_____		
Licensee	AXR Operating (National) LP, by its general partners		
Long-Term Care Home and City	Riverside Place		
Lead Inspector		Inspector Digital Signature	
Ali Nasser (523)			
Additional Inspector(s)	Iqbal Kalsi		

INSPECTION SUMMARY

The inspection occurred on the following date(s): June 22 and 23, 2022.

The following intake(s) were inspected:

- Log #010226-22, CIS #2972-000007-22, related to a resident’s fall.
- Log #008418-22, CIS #2972-000004-22, related to an emergency and unplanned evacuation.
- Log #010788-22, Complaint related to a specific condition impacting specific residents and staff.

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Safe and Secure Home

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were findings of non-compliance.

NON-COMPLIANCE REMEDIED: HAZARDOUS SUBSTANCES

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154(2) and requires no further action.

NC#001 remedied pursuant to FLTCA, 2021, s. 154(2)

O. Reg. 246/22, s. 97

A cart that included hazardous substances was observed to be unlocked and unattended in a specific hallway. A staff member said they didn't have a key to lock the cart. Administrator and ESM provided a key to the specific cart. The staff member was instructed to ensure the cart was not left unattended and ensured all hazardous substances were secured and inaccessible.

Date Remedy Implemented: June 23, 2022 [#523]

WRITTEN NOTIFICATION: EMERGENCY PLANS

NC#002 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O. Reg. 246/22 [s. 268 (8) (b)]

The licensee has failed to ensure that the emergency plans for the home were evaluated and updated, within 30 days of the emergency was declared over, after each instance that an emergency plan was activated.

Rationale and Summary

The home submitted a Critical Incident System (CIS) that indicated an emergency occurred on the outside of the building that resulted in evacuation of residents in one resident home area. Emergency ended and residents returned to the home area two hours later. In an interview Administrator #100 reviewed the Home's specific Plan and said the plan was updated on March 31, 2022, and there was no record that the plan was updated within 30 days of the emergency being declared over.

Sources:

Staff interviews, home's emergency plans and CIS. [523]