

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: July 29, 2024

Inspection Number: 2024-1455-0002

Inspection Type:

Critical Incident

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: Riverside Place, Windsor

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 23, 2024

The following intake(s) were inspected:

- Intake: #00119736 - Critical Incident (CI) 2972-000013-24 - relating to resident to resident responsive behaviours.
- Intake: #00121161 - CI 2972-000015-24 - relating to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Responsive Behaviours
Prevention of Abuse and Neglect
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.