

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** September 11, 2025

**Inspection Number:** 2025-1455-0003

**Inspection Type:**

Complaint

**Licensee:** Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

**Long Term Care Home and City:** Riverside Place, Windsor

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 8-10, 2025

The following intake(s) were inspected:

- Intake: #00154583 - complaint related to fall prevention and management

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Fall Prevention and Management

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (1) (a)**

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(a) the planned care for the resident;

The licensee failed to ensure that fall prevention interventions applied to a resident were included in their plan of care. Interviews with home's staff denoted that resident utilized fall prevention interventions to mitigate the risk of falls, but the home omitted to include them in resident's plan of care.

**Sources:** resident's clinical record, Interviews with home's staff.