

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 22, 2025

Inspection Number: 2025-1455-0005

Inspection Type:

Complaint
Critical Incident

Licensee: Axium Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axium Extendicare LTC II GP Inc.

Long Term Care Home and City: Riverside Place, Windsor

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 17, 19, 22, 2025

The following intake(s) were inspected:

- Intake: #00163295 - Complaint relating to palliative care and pain management.
- Intake: #00165019 - Critical Incident #2972-000025-25 relating to safe and secure home.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home
Palliative Care
Pain Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.