

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Original Public Report

Report Issue Date: February 2, 2024	
Inspection Number: 2024-1527-0001	
Inspection Type: Complaint Critical Incident	
Licensee: Riverside Health Care Facilities Inc.	
Long Term Care Home and City: Rainycrest, Fort Frances	
Lead Inspector Lauren Tenhunen (196)	Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 9 - 11, 2024, and occurred offsite on the following dates: January 12 and 16, 2024.

The following intakes were inspected:

- One intake regarding a COVID-19 outbreak; and
- One intake for a complaint regarding resident care.

The following **Inspection Protocols** were used during this inspection:

- Food, Nutrition and Hydration
- Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Registered dietitian

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 80 (2)

Registered dietitian

s. 80 (2) The licensee shall ensure that a registered dietitian who is a member of the staff of the home is on site at the home for a minimum of 30 minutes per resident per month to carry out clinical and nutritional care duties.

The licensee has failed to ensure the registered dietitian was a member of the staff and carried out clinical and nutritional care on site at the home.

Rationale and Summary

The Administrator reported in an interview, that they have a registered dietitian (RD) who had been on contract. They further added that the RD works off site to cover for the regular permanent RD who was on a leave. The contract RD confirmed this information in that they work off site.

There was minimal risk to the residents of the home as the RD did provide nutritional care and services.

Sources: Interviews with the Administrator and the contract RD; and a review of the signed contract with Riverside Health Care Facilities Inc. [196]