

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

North District  
159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

**Report Issue Date:** September 11, 2025

**Inspection Number:** 2025-1527-0002

**Inspection Type:**  
Proactive Compliance Inspection

**Licensee:** Riverside Health Care Facilities Inc.

**Long Term Care Home and City:** Rainycrest, Fort Frances

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 8th, to 11th, 2025

The following intake was inspected:

- Intake: #00156796 - related to a Proactive Compliance Inspection.

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Medication Management
- Food, Nutrition and Hydration
- Residents' and Family Councils
- Infection Prevention and Control
- Safe and Secure Home
- Prevention of Abuse and Neglect
- Quality Improvement
- Staffing, Training and Care Standards
- Residents' Rights and Choices
- Pain Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Orientation

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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**Non-compliance with: FLTCA, 2021, s. 82 (2) 9.**

Training

s. 82 (2) Every licensee shall ensure that no person mentioned in subsection (1) performs their responsibilities before receiving training in the areas mentioned below:

9. Infection prevention and control.

The licensee failed to ensure that no staff in the home performs their responsibilities before receiving training in Infection Prevention and Control (IPAC). Specifically, a staff member did not complete their IPAC orientation training prior to performing their responsibilities.

**Sources:** Staff training records; and interviews with staff.

**WRITTEN NOTIFICATION: Infection Prevention and Control Program**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee failed to implement IPAC Standard Additional Requirement 9.1 (b) for Routine Practices issued by the Director with respect to infection prevention and control, when hand hygiene was not completed by staff during a meal service at point of care.

**Sources:** Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes Last Revised September 2023; Observations of a meal service; and an interviews with staff.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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