



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du public**

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| <b>Report Date(s) /<br/>Date(s) du rapport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>Registre no</b> | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|--|---|--------------------------------|--|
| Jun 30, 2017                                   | 2017_539120_0040                              | 009289-16, 005960-17           | Follow up  |

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**Licensee/Titulaire de permis**

ST. JOSEPH'S HEALTH SYSTEM  
56 GOVERNOR'S ROAD DUNDAS ON L9H 5G7

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**Long-Term Care Home/Foyer de soins de longue durée**

ST JOSEPH'S VILLA, DUNDAS  
56 GOVERNOR'S ROAD DUNDAS ON L9H 5G7

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

BERNADETTE SUSNIK (120)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): June 28, 2017**

**An inspection (2017-57610a-0002) was previously conducted January 30 to February 16, 2017, and an order was issued related to the home not following their policy with respect to violent outbursts or aggressive threats by anyone in the home. For this follow up inspection, the conditions in the order were confirmed to have been met.**

**An inspection (2016-188168-0001) was previously conducted January 27 to February 12, 2016, and an order was issued related to the resident-staff communication and response system. For this follow-up visit, the conditions in the order were confirmed to have been met.**

**During the course of the inspection, the inspector(s) spoke with the Director of Care.**

**During the course of the inspection, the inspector toured various home areas in both the South and North Towers and tested the resident-staff communication and response system that was installed on balconies and courtyards and reviewed the home's emergency plans related to violent outbursts and resident/staff safety.**

**The following Inspection Protocols were used during this inspection:  
Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

| <b>REQUIREMENT/<br/>EXIGENCE</b> | <b>TYPE OF ACTION/<br/>GENRE DE MESURE</b> | <b>INSPECTION # /<br/>DE L'INSPECTION</b> | <b>NO<br/>NO DE L'INSPECTEUR</b> |
|----------------------------------|--|---|----------------------------------|
| O.Reg 79/10 s. 17.<br>(1)        | CO #001                                    | 2016_188168_0001                          | 120                              |
| O.Reg 79/10 s. 8.<br>(1)         | CO #003                                    | 2017_57610a_0002                          | 120                              |



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

| Legend  | Legendé  |
|---|--|
| WN – Written Notification<br>VPC – Voluntary Plan of Correction<br>DR – Director Referral<br>CO – Compliance Order<br>WAO – Work and Activity Order   | WN – Avis écrit<br>VPC – Plan de redressement volontaire<br>DR – Aiguillage au directeur<br>CO – Ordre de conformité<br>WAO – Ordres : travaux et activités  |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.   | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.  |

Issued on this 30th day of June, 2017

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**