



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

| Date(s) of Inspection/Date de l'inspection | Inspection No/ d'inspection | Type of Inspection/Genre d'inspection |
|--|-----------------------------|---------------------------------------|
| October 26, 27, 2010 #107 November 10, 2010 # 146 | 2010_146_2975_09Nov141914 | Complaint H-01812, 01677, 01497 |

Licensee/Titulaire
St Joseph's Health Care, 56 Governor's Road, Dundas, ON., L9H 5G7

Long-Term Care Home/Foyer de soins de longue durée
St Joseph's Villa, 56 Governor's Road, Dundas, ON., L9H 5G7

Name of inspector(s)/Nom de l'inspecteur(s)
Barbara Naykalyk-Hunt, #146
Michelle Warrener, #107

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to resident care issues.

During the course of the inspection, the inspectors spoke with: the Director of Care (DOC), the associate DOC and one registered staff.

During the course of the inspection, the inspectors : reviewed the health file of the resident in relation to nursing care, weight loss and feeding; observed the resident with feeding in process (by Inspector #107); and reviewed the home's policy and procedure related to feeding, weight loss and nutritional assessment.

The following Inspection Protocols were used during this inspection: Nutrition and Hydration;
and Personal Support Services IP

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN - Written Notifications/Avis écrit
VPC - Voluntary Plan of Correction/Plan de redressement volontaire
DR - Director Referral/Régisseur envoyé
CO - Compliance Order/Ordres de conformité
WAO - Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le Loi de 2007 les foyers de soins de longue durée à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with the Long Term Care Homes Program Manual:

Criteria P1.31

When enteral feedings are provided, a comprehensive program shall be in place which includes but is not limited to:

- Provision of care in a manner that minimizes risk

Findings:

1. The home's Nursing Standard for Gastostomy and Nasogastric Tube Feeding states to administer a tube feeding in an upright position of at least 30 degrees to minimize risk of aspiration. According to the health file's progress notes for an identified resident in April 2010, the tube feeding was given with the head of the bed flat.

Inspector ID #: 146

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Handwritten signature of Barbara Dayhalyz-Huet

Title: Date:

Date of Report: (if different from date(s) of inspection).