

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** June 12, 2025

**Inspection Number:** 2025-1459-0004

**Inspection Type:**

Complaint  
Critical Incident  
Follow up

**Licensee:** St. Joseph's Health System

**Long Term Care Home and City:** St. Joseph's Lifecare Centre, Brantford

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s):

June 4, 5, 6, 11, and 12, 2025

The following intake(s) were inspected:

- Intake #00142631 - Follow-up Compliance Order (CO) #006 from inspection 2024-1459-0007 related to O. Reg. 246/22 - s. 79 (1) 5. Dining and Snack Service with Compliance Due Date (CDD) January 31, 2025. Re-Inspection Fee \$500
- Intake #00142632 - Follow-up CO #001 from inspection 2025-1459-0002 related to O. Reg. 246/22 - s. 79 (1) 5. Dining and Snack Service with CDD May 16 2025.
- Intake #00145795 - IL-0139498-LO Complaint related to Pain Management and Palliative Care.
- Intake #00145875 - Critical Incident (CI) #2976-000011-25 related to Infection Prevention and Control
- Intake #00146267 - CI #2976-000012-25 related to Infection Prevention and Control

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- Intake #00147143 - CI #2976-000013-25 Fall related to Fall Prevention and Management

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #006 from Inspection #2024-1459-0007 related to O. Reg. 246/22, s. 79 (1) 5.

Order #001 from Inspection #2025-1459-0002 related to O. Reg. 246/22, s. 79 (1) 5.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management  
Food, Nutrition and Hydration  
Infection Prevention and Control  
Palliative Care  
Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Skin and Wound Care

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)**

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection

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(2.1), if clinically indicated;

The licensee failed to ensure that a resident exhibiting altered skin integrity was reassessed at least weekly.

The resident was assessed by the registered nursing staff and again one week later, however both assessments were incomplete with no identification of the location or any other characteristics of the wound, treatment, pain, infection, exudate etc. There was no other wound assessment completed and there should have been one other assessment to indicate the wound was healed. This was verified by the Clinical Manager.

**Sources:** review of the resident's Skin & Wound Assessments, electronic Treatment Administration Records and progress notes, and staff interview with the Clinical Manager and Administrator.

## NOTICE OF RE-INSPECTION FEE

Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

Compliance Order (CO) #006 from inspection 2024-1459-0007 related to O. Reg. 246/22 - s. 79 (1) 5. Dining and Snack Service served on December 23, 2024 with Compliance Due Date (CDD) January 31, 2025. Follow-up inspection #2025-1459-0002 conducted on March 17, 2025.

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope

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provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.