



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Jan 7, 2014	2013_240506_0007	H-000201- 13	Complaint

**Licensee/Titulaire de permis**

**ST. JOSEPH'S HEALTH SYSTEM  
99 Wayne Gretzky Parkway, BRANTFORD, ON, N3S-6T6**

**Long-Term Care Home/Foyer de soins de longue durée**

**ST JOSEPH'S LIFECARE CENTRE  
99 WAYNE GRETZKY PARKWAY, BRANTFORD, ON, N3S-6T6**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**LESLEY EDWARDS (506)**

**Inspection Summary/Résumé de l'inspection**



The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): December 19 and December 20, 2013

During the course of the inspection, the inspector(s) spoke with Director of Care (DOC), Spiritual Care Co-ordinator, RAI Co-ordinator, Registered nursing staff, Personal Support Workers (PSW), family member and residents

During the course of the inspection, the inspector(s) toured the home, interviewed residents and staff members, reviewed relevant documents including, but not limited to: policies and procedures, meeting minutes and residents clinical records.

The following Inspection Protocols were used during this inspection:  
Reporting and Complaints  
Responsive Behaviours

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 7th day of January, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*Lesley Edwards*