

**Original Public Report**

<b>Report Issue Date</b>	July 12, 2022		
<b>Inspection Number</b>	2022_1461_0002		
<b>Inspection Type</b>	<input type="checkbox"/> Critical Incident System <input checked="" type="checkbox"/> Complaint <input checked="" type="checkbox"/> Follow-Up <input type="checkbox"/> Director Order Follow-up <input type="checkbox"/> Proactive Inspection <input type="checkbox"/> SAO Initiated <input type="checkbox"/> Post-occupancy <input type="checkbox"/> Other _____		
<b>Licensee</b>	Schlegel Villages Inc. 325 Max Becker Drive, Suite 201, Kitchener, ON, N2E 4H5		
<b>Long-Term Care Home and City</b>	The Village of Glendale Crossing 3030 Singleton Avenue, London, ON, N6L 0B6		
<b>Lead Inspector</b>	Ina Reynolds (524)	<b>Inspector Digital Signature</b>	

**INSPECTION SUMMARY**

The inspection occurred on the following date(s): July 5, 6 and 8, 2022.

The following intake(s) were inspected:

- Intake # 005542-22 (Follow-up) related to Medication Administration
- Intake # 009866-22 (Complaint) related to Infection Prevention and Control (IPAC) and Care and Support Services
- Intake # 010293-22 (Complaint) related to a resident discharge.

**Previously Issued Compliance Order(s)**

The following previously issued Compliance Order(s) were found to be in compliance.

Legislative Reference	Inspection #	Order #	Inspector (ID) who complied the order
O. Reg. 79/10    s. 131 (2)	2022_979740_0007	001	524

The following **Inspection Protocols** were used during this inspection:

- Admission, Absences & Discharge
- Infection Prevention and Control (IPAC)
- Medication Management
- Resident Care and Support Services

## INSPECTION RESULTS

**During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.**