

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

Public Report

Report Issue Date: January 14, 2025

Inspection Number: 2025-1461-0001

Inspection Type:

Critical Incident

Licensee: Schlegel Villages Inc.

Long Term Care Home and City: The Village of Glendale Crossing, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 13, 14, 2025

The following intake(s) were inspected:

- Intake: #00133770 Critical Incident System (CIS) report #2979-000080-24 related to an infectious disease outbreak;
- Intake: #00134722 CIS #2979-000089-24 related to a resident fall;
- Intake: #00136911 CIS #2979-000003-25 related to and infectious disease outbreak.

The following intake(s) was reviewed:

• Intake: #00133840 - CIS #2979-000081-24 related to a resident fall.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control Falls Prevention and Management



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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.