



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
December 22, 2010	2010-137-2979-21Dec152923	L-01849 Critical Incident

Licensee/Titulaire
The Homewood Corporation, 150 Delhi Street, Guelph, ON N1E 6K9

Long-Term Care Home/Foyer de soins de longue durée
The Village of Glendale Crossing, 3030 Singleton Avenue, London, ON N6L 0B6

Name of Inspector/Nom de l'inspecteur
Marian C. Mac Donald - # 137

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection related to falls prevention.

During the course of the inspection, the inspector spoke with: ADOC, RN, PSW's and kinesiologist.

During the course of the inspection, the inspector: reviewed identified resident's health records.

The following inspection protocol was used during the inspection:
Falls Prevention

A finding of Non-Compliance was found during this inspection. The following action was taken:
1 WN



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avvis écrit
 VPC – Voluntary Plan of Correction/Plan de redressement volontaire
 DR – Director Referral/Régisseur envoyé
 CO – Compliance Order/Ordres de conformité
 WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

 Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

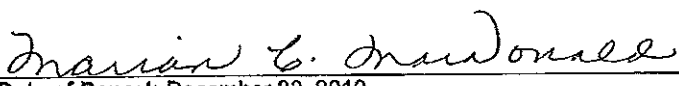
Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

 Non-respect avec les exigences sur le Loi de 2007 les foyers de soins de longue durée à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s.107(3)(4) s.107 (3) The licensee shall ensure that the Director is informed of the following incidents in the home no later than one business day after the occurrence of the incident, followed by the report required under subsection(4) : An injury in respect of which a person is taken to hospital.

Findings:

1. The Critical Incident occurred on Dec. 8, 2010 at 00:20 AM.
2. The resident sustained an injury that resulted in a transfer to hospital.
3. The Critical Incident was not submitted until Dec. 16, 2010, which was 7 days late.
4. There was no previous notification to the Director (MOHLTC).

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title: _____ Date: _____	Date of Report: December 23, 2010